



2023 Ticket Refund Policies

For Tall Ship Tickets: Sultana Downrigging Tall Ship Sail tickets for October 27, 28, and 29, 2023 are fully refundable through 11:59 pm on Wednesday, October 18 (minus a \$5 per-ticket administrative fee). After October 18, 2023, Tall Ship Sail tickets may not be refunded for any reason, but can be transferred to another name(s) by accessing your eventbrite account or by calling 410-778-5954. Note, Tall Ship Sails are an outdoor activity, and will likely proceed in rain or colder weather. Passengers are encouraged to dress appropriately for the weather! As a rule-of-thumb, if the weather conditions would permit an NFL team to play football, the Tall Ships will likely sail. Tall Ship Sails will only be cancelled if weather conditions are deemed dangerous by the licensed captain of each individual participating vessel. The decision to cancel may not be uniform among the fleet - some vessels may cancel while others will sail. In the event of a cancellation, ticket holders will be informed as far in advance as possible and will automatically receive a full refund.

For Music Village Passes: So long as events at the Music Village proceed substantially as scheduled, Sultana Downrigging Music Village passes are not refundable for any reason once purchased. Music Village passes can be transferred to another name(s) by accessing your eventbrite account or by calling 410-778-5954. If for any reason music events are cancelled, ticket holders will receive a full refund.